

**SUMMARY RESUME - Z.R. (DICK) PATTERSON**  
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**General Background**

Dick Patterson is a senior management consultant with broad executive experience related to business, public administration, information management, planning and management systems. This includes:

1. Line and staff management experience in the public and private sector.
2. Executive responsibility for the provision of information services (both computing services and systems development) and for business operations dependent upon information services.
3. Responsibility for a wide range of projects and studies related to planning, information technology, management and business operations.

**Related Experience**

1985 to 2008    **Senior Management Consultant**

Through his own consultancy, Dick Patterson has successfully completed about 250 projects and studies related to:

1. Re-structuring and reengineering complex organizations and processes.
2. Optimizing business results through effective information services.
3. Information management, procurement and contracting.

Clients include several Ontario Government ministries, FundServe, Petro-Canada, Domtar, Canadian Tire, Federal Department of Justice and many more.

1981 to 1984    **Bank of Nova Scotia**

Director, Planning and Control, Retail Banking and Operations

1972 to 1981    **Ontario Government**

1. Assistant Secretary, Management Board of Cabinet  
Responsible for expenditure management and control, manpower planning and control and for program management.
2. General Manager, Computer Services  
Responsible for the formation and direction of the government computer service agency.

1961 to 1969    **IBM**

1. Account Executive (sales) and Systems Engineering.